Administrative Simplification Meeting Minutes

Friday, May 20, 2022 • 10:00am - Noon • LDH, Zoom

Conference Meeting URL: https://us06web.zoom.us/j/88171594230

Attendees

Aetna: Emily Byrd, Roger Gunter

Healthy Blue: Amber Earwood, Jeff Schilling

AmeriHealth Caritas: Kelli Nolan, Ken Garner, Leslie Boudreaux

Louisiana Healthcare Connections: Candace Campbell, Jennifer Pinkins, Joseph Sullivan, Marshall Ellis,

United Healthcare: Doug Glista, Mei Ling Christopher, Susan Mieras, Yolanda Hubbard

Louisiana Department of Health: Amber Gross, Cindy Caroon, Dana Johnson, Dani Moses, Cordelia Clay, Felicia Adebamiji, Kisha Thomas-Williams, Kolynda Parker, Missy Graves, Sue Fontenot, Wendy Barber, Whitney Martinez

Provider Community and Other Attendees: Acct-AFC, Berkley Durbin, Cassie Allen, Deirdre Davis, Janel Gary, Karen Lambert, Kathy Kliebert, Kayla Gourgues, Kevin Birdwell, Louisiana Rural Health Association, Laura Habetz, MEDDATA, Natalie Holt-Simmons, Robert Stern, Veronica Jones

Louisiana Medicaid Provider Enrollment Portal

- Whitney Martinez hosted this meeting which focused entirely on the new Provider Enrollment Portal.
- Contents of the presentation included:
 - High level overview of the portal
 - Demonstration of confirming provider enrollment completions
 - o Enrollment Status Banner
 - Suspended Status
 - Rebasedlined Providers
 - New Enhancement Available
 - Provider Enrollment Portal Help Desk
 - Provider Enrollment Portal Webinars
 - FAQs
 - Q&A
- Internal Dashboard
 - 43.4% of Louisiana providers has submitted; 29.5% completed enrollment
 - 5-6 weeks left to have provider enrollment completed
- Disclosures
 - Applications are being suspended due to disclosures
 - The designee that signs the application must be disclosed within the portal application

Wrap Up and Next Steps